

Iridium Business System

Iridium Business Solution

Unity basically connect directly with any satellite system that have an open interface including Iridium across Certus, Iridium Postpaid, Prepaid, SBD, GDB, Openport and Push To Talk (PTT).

Unity offer a single environment that handle all end to end from provisioning, billing, monitoring, invoicing, advanced self care across a multi level customer setup.

Iridium Certus have from the beginning in 2019 been directly integrated into Unity that offer all functionality into a easy to use GUI with multi level user management - operator level, partner level, company level, subscriber/vessel/aircraft level. All Iridium functionality across Iridium API integration are available in a multi language interface that offer a rich level of permission management.

Iridium billing are performed in real time, mediation, rating, invoicing, reporting, monitoring, revenue assurance - offering all in multi currency, multi language based on a swift range of templates. Rating plans are implemented using drag & drop interfaces, simply product it in Excel and drag it in to the environment.

Operator can build new products using the integrated package wizard that are directly integrated with Iridium sales catalogues - making it simple and easy to build new product offerings.



Provisioning

Direct integration with Iridium allow real time provisioning for operator as well as the operators partners where granted by operator.

Provisioning interface will automatically adapt to the selected products - meaning SBD will example see IMEI field, where a Openport will see IMSI field and alike. This automatic adaption make it really easy to perform package provisioning.

Inventory can be selected internally in Unity or as second priority from Iridium inventory, allowing the operator to preassign certain inventory to specific customer groups.

Provisioning service orders and workflow are directly integrated with our notification environment that can generate automated welcome letters to end users containing mobile numbers, sim card details, phone numbers to customer support, manuals etc.

The new Iridium Distress services are fully integrated into a uniform setup across Inmarsat FBB and Iridium Certus.

Billing and Invoicing

Real time traffic CDR processing - handling TAP2 as well as North American TAP2 from Iridium, as well as auto generation of all needed fee types for subscription, activation, disconnect, migration - Unity handle all across group plans, proportional calculation, forward fees, backward fees, informative fees.

Billing are done in real time across multiple levels, cost level, partner level, subscriber level, invoice groups - allowing the operator to generate invoices as well as invoice reports anywhere across the user hieraki. Any customer can get tagged to belong to virtual groups like print groups.

Direct integration to all major financial solutions like SAP, Navision, BSCS, to payment gateways, the clearing houses, to tax lookup gateways, to SAP Crystal reports, European Central Bank as well as to a long list of country specific electronic invoice formats.

An Environment that basically handle all across rating plans with drag & drop, reporting, revenue assurance, credit notes etc.

Monitoring of Spending, Usage...

Unity handle spending monitoring across multiple levels, handle usage control across voice usage, data usage, streaming usage, so if a package hit max usage on data can Unity perform an autosuspend and automatically resume when a new period start.

Multi Language Self Service

Unity offer end customers complete self service to the degree that the operator allow in a multi language environment that easily based on bootstrap templates form to the operators and customers needs. Customer can manage own spending and usage control, export real time traffic views when needed.

Military Grade Security

One of the key values with Unity is the extrem high degree of security that have been implemented across ISO27001 secure environment, to ongoing security scannings, many levels of build in security across software, hardware, processes...

Complete End to End Environment

Unity consist of many different modules that allow the operator to have a single system that deliver whatever is needed from POP environment, to WAN acceleration, to B2B shop environment, support environment and much more.

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